

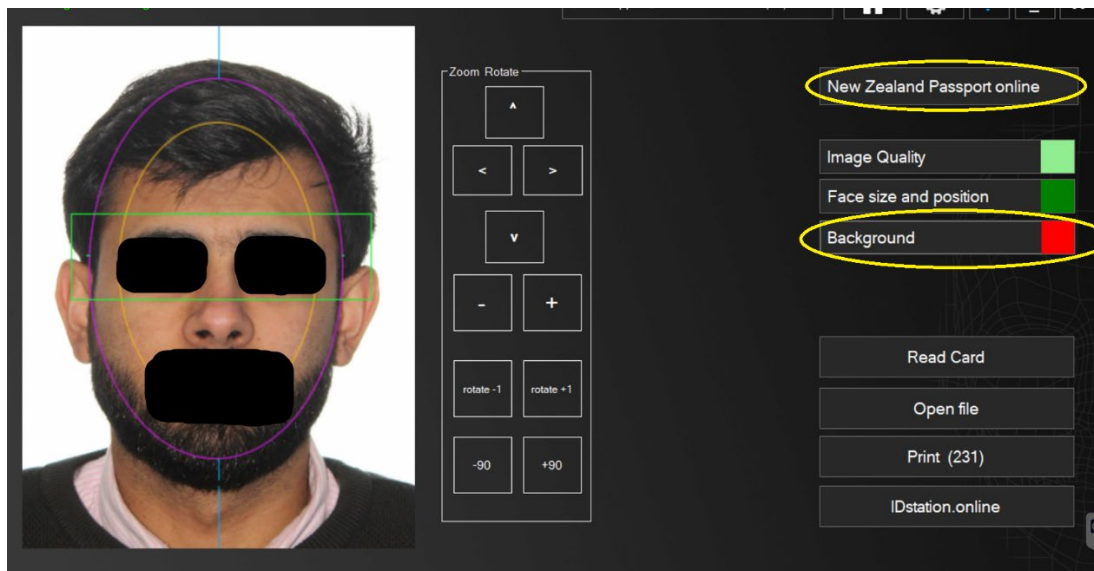
# How to Use Background Tool in Photomatic

Background Tool enables to change the background colour of a photo. It is helpful in certain scenarios which will be discussed in this document.

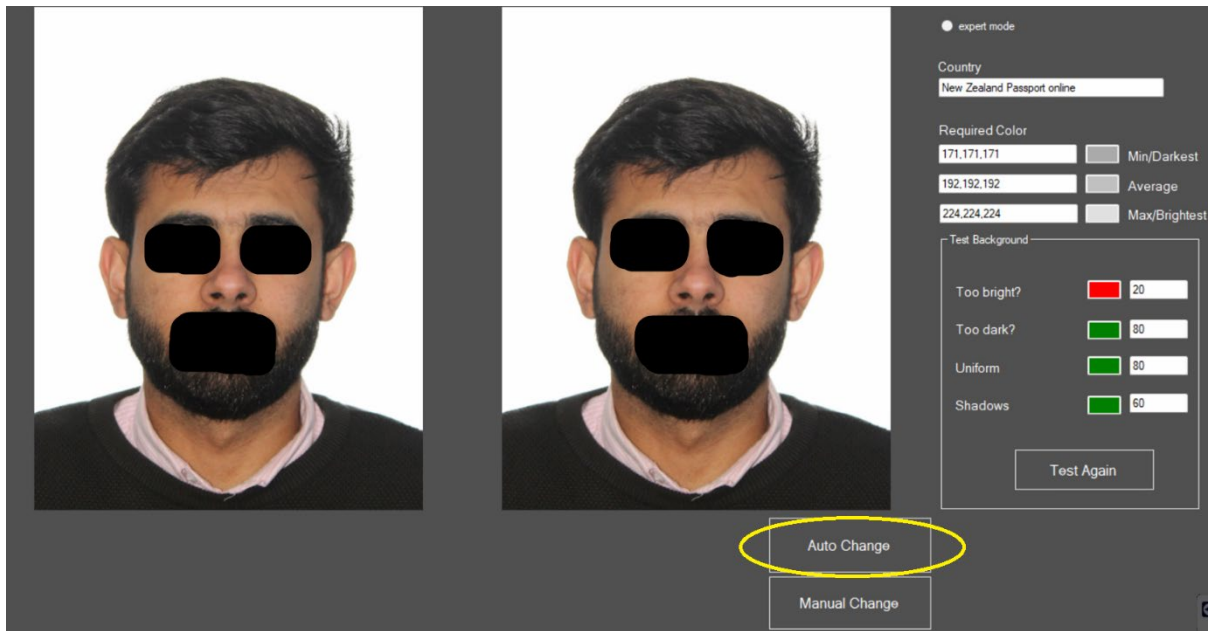
Please Note: We do not encourage the use of background tool for every scenario. Especially with Australia Passports or any other country with white background.

## 1. Using Background Tool for Countries without white background.

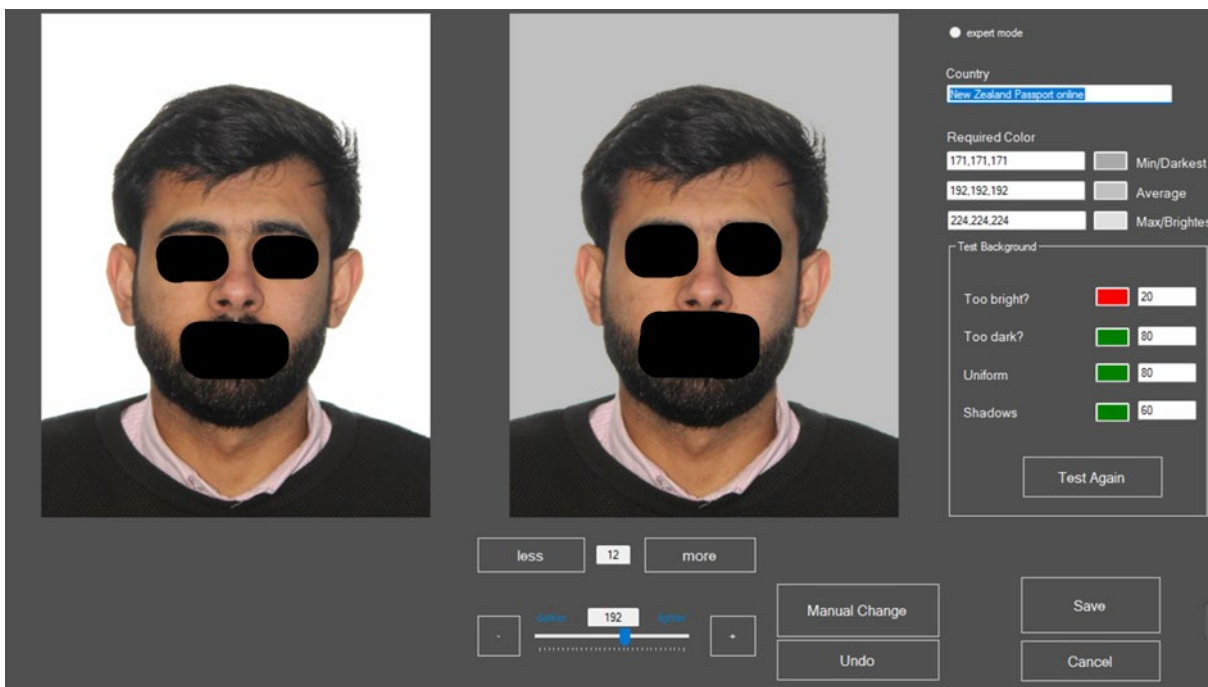
For Instance, consider the below scenario where the photo needed is for a NZ passport. NZ uses grey background. However, the photo background is white.



STEP 1 – Select “Background” and tap on “AUTO CHANGE”



Once processed, the photo should look something like below.



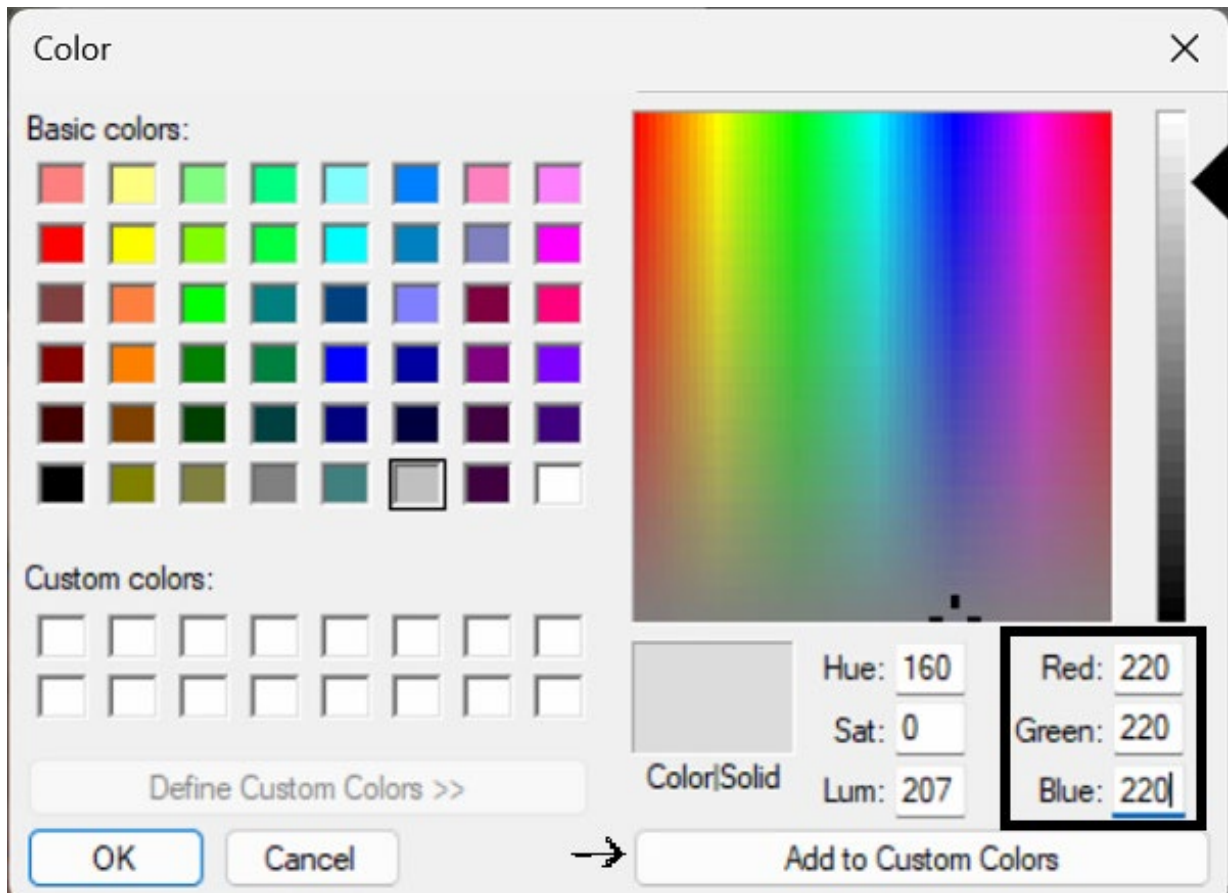
Step 2: Select **Manual Change** and tap on the “Colour” Option



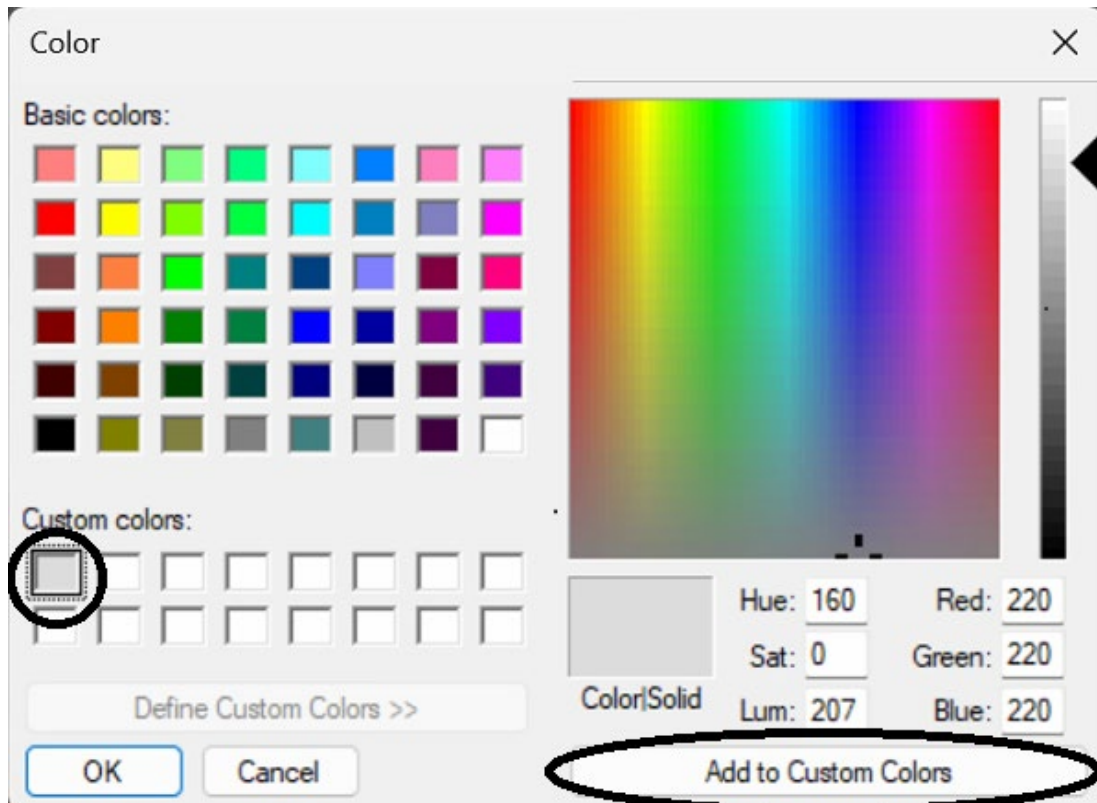
Step 3: The below tab shall appear. Click on the **Define Custom Colour** option.



Now, we can define our own colour with the combination of Red, Blue & Green. In this context, we are after Grey Colour. The Shade of Grey that works well for NZ passport is 220.220.220.  
NOTE: 220.220.220 is a colour code that represents the values for Red, Blue & Green.



Step 4: Add the colour defined into **Custom Colour** and **Select colour to fill** and press OK.



Step 5: Tap around the edges of the background to change colour



Once Done, Tap Save and the final output should come out with the new background colour defined in the previous steps.



Now hit Save and your changes will be applied. Your final output shall look like below.



**NOTE: There may be scenarios where the outcome is not compliant or may feel as if the photograph is Photoshopped or edited. Here is one of the examples:**



Here, the subject has Frizzy hair, changing colour doesn't give appropriate outcome. It can be clearly seen that the colour along the edges is still white. Thus, processing such photo gets rejected at the Post.



In such scenarios, customer should be asked to even their hair from all sides.

TIP: Evenly set and managed hair would avoid this problem from happening.